

## Updates for 9/3/2020

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Thursday was a smooth day for CTLS. We are working hard on support tickets so we can resolve issues and start focusing on enhancements for the platform in the upcoming weeks.

Tonight's update will have a list of fixes that were implemented this evening, trending issues, and shareable documents.

Do not forget to visit the [CTLS Training Center-Point of Contact Site](#) (restricted to POC's only, please do not share the link with your staff)

### **All information below feel free to share with your staff**

#### **CTLS Fixes**

##### **Assignments**

- Assignment Grid-when choosing "Submitted" as a filter in the assignment grid the information would be whited out. This has been fixed.
- Student Submissions
  - In order to assist students with correctly submitting assignments the "Submit Response" button has changed to "Submit Assignment".
  - Additionally, the "Save" button for responses now says, "Save Draft" and "Save & Upload Draft" for attachments

##### **Recording**

- Recording on iOS-a fix for the inability to record on iOS has been applied

#### **Trending Issues-Being Investigated**

- Playback feature on iOS
- Assessments in PL Courses-clicking finish does not record the assessment score. The update last night did not resolve the issue.
- Rosters in edit mode-inability to see all the rosters in the edit screen without either collapsing the header or zooming out the browser.
- Feedback comments-some instances reported of feedback comments disappearing after grade is submitted

#### **Shareable Documents**

- [CTLS and Resources Access FAQ-Students, Parents, & Families](#)
- [CTLS and Resources Access FAQ-Front Line Staff](#)